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TECHNICAL BULLETIN — Roofing Systems

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**Johns Manville Peak Advantage® Guarantee
 Guidelines for Non-Activity Applications**

The Johns Manville guidelines for issuing roofing system guarantees on projects with no reported activity for more than three months after the initial application are outlined below. Johns Manville may, at its sole and ultimate discretion, either not issue the guarantee or issue the guarantee with one or more of the following stipulations:

<p><u>Pinnacle/Summit/Preferred Account Customers</u></p> <p>Guarantee application received within the past <u>18 months</u>.</p> <p>Customer has not communicated with JM in the last six months.</p>	<p>Completion date, roof plan, signed punch list and payment in full all must be received by Johns Manville within 15 days from the date the guarantee is requested.</p> <p>A re-inspection may be required at Johns Manville's sole discretion; the inspection fee will be \$750, and it is the contractor's sole responsibility to pay in advance of any inspection. If issues are discovered during the inspection, the contractor shall be required to address them at their own expense. Similarly, Johns Manville may determine at its sole discretion upon inspection that no guarantee shall be issued and it shall have no further liability to the owner or the contractor.</p>
<p><u>Non-Pinnacle/Non-Summit/Non-Preferred Account Customers</u></p> <p>Guarantee application received within the past <u>six months</u>.</p> <p>Customer has not communicated with JM in the last three months.</p>	<p>The contractor's two-year obligation for the guarantee shall commence from the date of guarantee issuance.</p>

Guarantee applications which do not meet the above-described criteria will not be issued. In all instances, a guarantee will not be issued if the original application was not received by Johns Manville prior to commencement of the roofing project.

Re-Issue of an Active Guarantee

Requests to re-issue a guarantee with a new completion date must be received within six months from the original date of issue. The completion date cannot be changed more than six months from the original completion date. Any change in the terms and conditions of the guarantee, including, but not limited to the completion date, are at Johns Manville's sole and ultimate discretion.

Contact Guarantee Services at (800) 922-5922 option 2 to request a change of completion date. The original guarantee must be returned to Johns Manville and the project may be subject to reinspection and additional fees.

Questions regarding the above guidelines can be directed to Johns Manville Guarantee Services at (800) 922-5922 option 2.

Richard Gustin
 Guarantee Services Manager